# Field Length Indicator Cloud App Documentation

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## Purpose

There are situations where you might need to know if a field-value has certain length. This simple operation in Oracle Eloqua is not possible with out of the box features. This is where this Cloud Decision comes into play. With Field Length you can select a Contact Field and indicate the length to check. If it's less than or equal to it then the contacts will be routed to either the yes or the no path on your campaign(s).

This document will show how this Cloud Decision can be used inside Campaign Canvas.

## Set-up in Oracle Eloqua

Please follow these instructions to set up this cloud app in your Oracle Eloqua instance.

- Log in to Oracle Eloqua.
- Click on Get App below to install.

#### <u>Get app</u>

**NOTE:** If prompted to log again, please do so.

• In the next screen, click "Sign In" and then "Accept"

#### ×

• In the next screen, click "Sign In" and then "Accept"

- ×
- You're all set. The Cloud Decision is ready to be used.

### My Apps

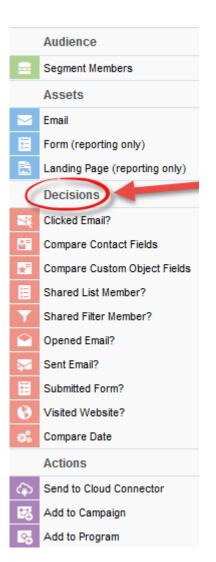
leng	्	Get More Apps	Sort by	Name 🗸
<b>S</b>		th of the value of the specified field (e.g. Company) with value to decide if the value in the field is less than the		

### How to use

The following instructions show a basic/simple usage. You can incorporate this Cloud Decision to any existing campaign.

- Create/Open a campaign
- Click on "Actions" on the top left side then "Show All Steps" and then locate the "Field Length" Cloud Decision under the Decisions options (colored in red).

×



• Drag and drop the cloud Decision to the canvas area. Connect the corresponding elements to the dropped Cloud Decision

×

Double click the Field Length step, you will see some options for this element.

• Rename the step if needed

	Step name:		
	100. Field Length Indicator		
000. Start 0.01 Hours	Click to configure the cloud decision		
5	Automatically route contacts with errors from cloud app		
100. Field Length Indicator Field Length Indicator	Choose a target step for contacts with errors:		

• Click the pencil icon to open the settings for this step.

You will need a user to log in and configure this Cloud Decision. If you don't have one, you can create one. If you do, use your user to Log In in the page shown in the following screenshot:

# a 4Thought Marketing's App Cloud Portal

Log in Register Reset Password

Please enter your user information to log in.		
Email address		
Password		
Remember me?		
By checking this box you accept our <u>Cloud Services Agreement</u>		
Log in   Don't have a Account? Did you forget your password?		
Questions? Comments? Ideas? 888-ELOQUA4 (888 356 7824)   Email us at <u>appCloudPortal@4ThoughtCC.com</u>   Copyright © 2009 - 2016   All Rights Reserved.		

For this Cloud Decision, you just need to indicate the Contact Field to check and its length to compare with.

When you have specified the previous settings, click "Save Settings".

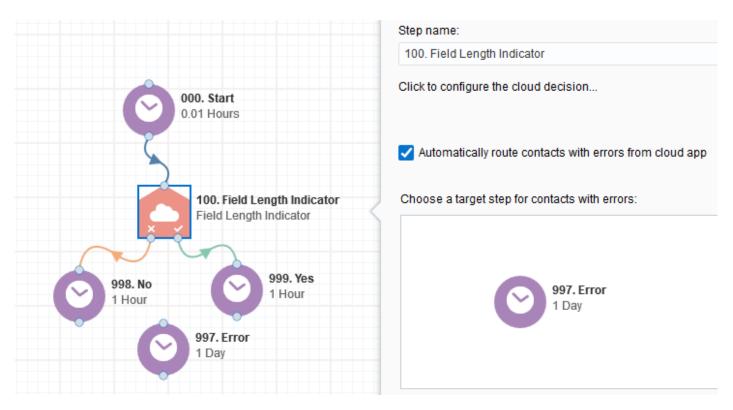
If you have done changes and you want to have the initial values, use the "Revert Changes" button



4Thought Marketing's Field Length Indicator will check for a field-value and will determine if it is less than or equal the specified length. (eg. Company <= 5 characters)

Configurations Logs				
Contact Field to Compare				
- Select a field - V				
Length To Compare <= 0				
Save Settings Revert Changes				

• **Recommended**: Create an element in the campaign in case an error happens, in this example it's a Wait Step. Check the box to "Automatically route contacts with errors from cloud app", select the step where you want the contacts to be routed.



• That's all. Activate the campaign, put some contacts in it and see the Field Length app in Action!

## **License Information**

You need a license to configure and execute this Cloud App. If you don't have a license, an error message will appear on the configuration page.

If you don't see CO Records being processed by the app, it may be because your license is missing or expired. To obtain a license, contact your account manager or <u>contact us</u>.

- Each Eloqua instance requires a separate cloud app license.
- Each cloud app license includes a reasonable usage limitation of 250k records processed daily and up to 5 app instantiations per Eloqua instance. Higher usage tiers are available at extra cost.
- For additional license details, please review the <u>Cloud Services User License Agreement</u>.