

Contact CO Deleter Cloud App Documentation

Table of Contents

- [Purpose](#)
- [Set Up In Oracle Eloqua](#)
- [How To Use](#)
- [License Information](#)

Purpose

There are situations when you need to delete Custom Object (CO) Records associated with a contact record, something not possible using out-of-the-box features. With the Contact CO Deleter, you can easily delete CO Records associated with contact records in a contact program or campaign canvas.

This document will show how this Cloud Action can be used inside a Contact Program.

Set Up In Oracle Eloqua

Please follow these instructions to set up this cloud app in your Oracle Eloqua instance.

- Log in to Oracle Eloqua.
- Click on Get App below to install.


[Get app](#)

NOTE: If prompted to log again, please do so.

- In the next screen, click “Sign In” and then “Accept”

Contact CO Deleter

Accept and Install



4Thought Marketing Cloud Apps
www.4thoughtmarketing.com

Email

support@4ThoughtMarketing.com


Phone

888 356 7824

Description

Get the Custom Objects associated to a Contact record and deletes them

Services



Action : Contact CO Deleter

Get the Custom Objects associated to a Contact record and delete them

- In the next screen, click “Sign In” and then “Accept

Oracle Eloqua

CX Marketing

The following application has requested permission to access Eloqua on your behalf:

Contact CO Deleter

4Thought Marketing Cloud Apps

Get the Custom Objects associated to a Contact record and deletes them

Sign In

Cancel


- You’re all set. The cloud action is ready to be used.

My Apps

Get more apps at the marketplace

Contact CO Deleter

Sort by Name



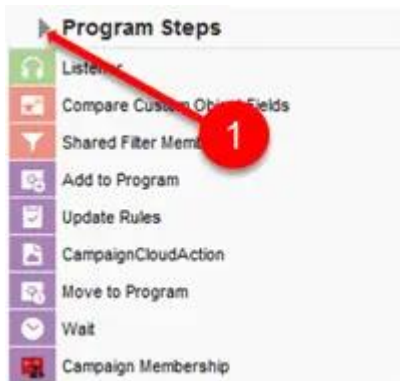
Contact CO Deleter

Get the Custom Objects associated to a Contact record and deletes them

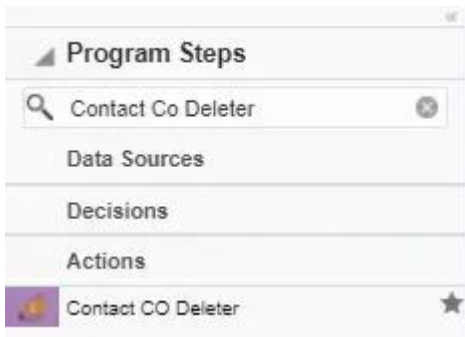
How To Use

The following instructions show a basic/simple usage. You can incorporate this Cloud Action to any Contact Program Canvas or Campaign Canvas.

- Create or open a program. Make sure the program is of the type for Contacts.
- Click on the arrow on the left side menu to show all the apps available to use.



- Under “Actions”, locate the Contact CO Deleter App (colored in purple here).

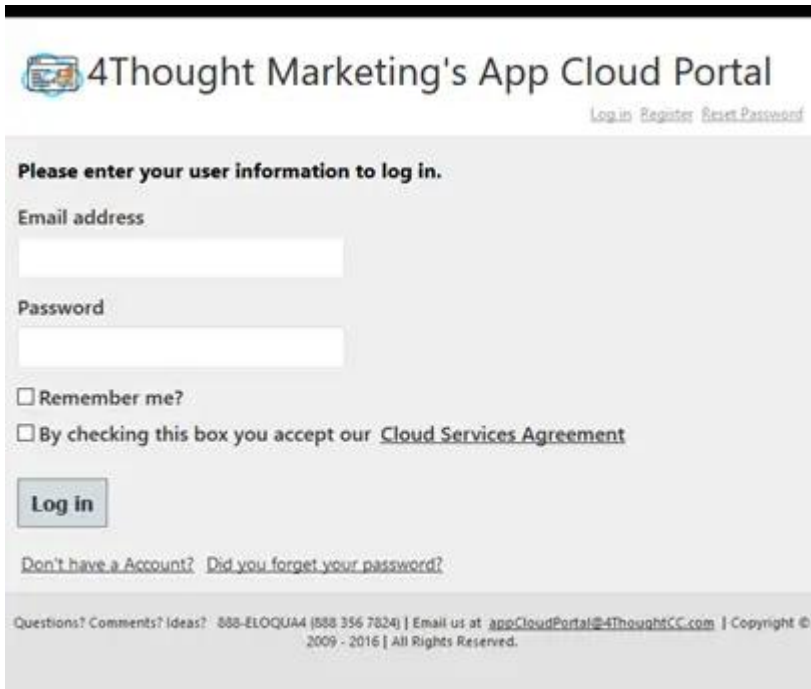


- Drag and drop the cloud action to the canvas area. Connect the corresponding elements to the dropped cloud action.



- Double click the Contact CO Deleter step. You will see some options for this element.
 - Rename the step if needed.

- Click the pencil icon to open the settings for this step
 - You will need a user account to log in and configure this Cloud Action. If you don't have an account yet, you can create one. If you do have an account, log in on the page shown in the following screenshot:



4Thought Marketing's App Cloud Portal

[Log in](#) [Register](#) [Reset Password](#)

Please enter your user information to log in.

Email address

Password

☐ Remember me?

☐ By checking this box you accept our [Cloud Services Agreement](#)

[Log in](#)

[Don't have a Account?](#) [Did you forget your password?](#)

Questions? Comments? Ideas? 888-ELOQUA4 (888 356 7824) | Email us at appCloudPortal@4ThoughtCC.com | Copyright © 2009 - 2016 | All Rights Reserved.

- After logging in, you will see the following screen, where you can set your fields.



Cloud Action Configuration

Delete COs Linked To Contact

This app will delete COs associated to one specific contact in one specified CO Set.

[Configurations](#) [Logs](#)

Settings

Delete Custom Object Records from CO Set

Where Contact's email address match the CO field

[Save](#)

You're logged as jtripe@4thoughtmarketing.com, click [here](#) to log out.

Having issues? Click [here](#) to send us an email.

Questions? Comments? Ideas? 888-ELOQUA4 (888 356 7824) | Email us at appCloudPortal@4ThoughtMarketing.com | Copyright © 2009 - 2021 | All Rights Reserved.

- After that, you need to specify the CO set to remove records and the contact email match used to find and delete records.

Cloud Action Configuration

Delete COs Linked To Contact

This app will delete COs associated to one specific contact in one specified CO Set.

Configurations Logs

Settings

Delete Custom Object Records from CO Set Campaign Members

Where Contact's email address match the CO field Email Address

Save

You're logged as jpinbath@4thoughtmarketing.com, click [here](#) to log out.

Having issues? Click [here](#) to send us an email.

Questions? Comments? Ideas? ☎ 888-8300344 (888 356 7824) | Email us at app@cloudpartof44thoughtmarketing.net | Copyright © 2009 - 2021 | All Rights Reserved.

That's all. Activate the Program/campaign, put some CO Records in it and see the Contact CO Deleter in action!

License Information

You need a license to configure and execute this Cloud App. Otherwise, on the configuration page, you will see the following error:

In order to use this Cloud Action, you need to purchase a license from 4Thought Marketing. Please contact our sales department at 888 356 7824, or click [here](#).

Additionally, if you happen to not see CO Records being processed by the app, it may be due to a missing or expired license which you can get with your corresponding account manager.